**Jack Karakashian**  
301-706-8383 ♦ jack.p.karakashian@gmail.com ♦ www.linkedin.com/in/jkarakashian

**Education**

**University of Maryland** **College Park, MD**

Robert H. Smith School of Business GPA: 3.7/4.0

*Bachelor of Science, Information Systems and Finance* *Expected: May 2026*

**QUEST Honors Program**

* Selected as 1 of 90 students for a three-year multidisciplinary honors program focused on experiential learning, gaining expertise in product research, process improvement, and client-focused solutions through real-world projects.
* **Project: Division of IT** *\*Awarded Best Presentation* **–** *Process Improvement Consulting Intern*
  + Analyzed 260,000 vehicle records using Python and Pandas to identify fleet inefficiencies and used Tableau to support a 70% cost reduction and EV transition.
* **Project: Office of Executive Education –** *Process Improvement Analyst Intern*
  + Cleansed 125 sales records to assess brochure effectiveness, identified website inefficiencies to reduce waste by 30%, and implemented targeted marketing strategies, increasing customer conversions by 20%.
* **Project: Cat’s Tongue Inc. –** *Market Analyst*
  + Developed B2C company, conducted market analysis, constructed financial forecasting model, and planned a go-to market strategy for a product to remove pesky pet hairs and restore clothing with a fresh scent.

**Bank of America Educational Scholarship**

* $5,000 scholarship awarded for scholastic achievements and commitment to education and learning.

**Work Experience**

**Washington Capitals** **Washington, D.C.**

*Caps Crew Team Member* *August 2024 – Present*

* Coordinate and execute 10 in-game promotions per event, identifying and coaching participants, and collaborating with game hosts to enhance fan engagement for over 20,000 attendees.
* Streamline event workflows to ensure timely execution, utilizing creative problem-solving and adaptability to drive audience participation and support the smooth delivery of promotions and ceremonies.

**University Recreation and Wellness** **College Park, MD**

*Weight and Fitness Supervisor* *January 2023 – Present*

* Direct daily operations for 1,000 members, ensuring safety and operational efficiency through precise time management and multitasking.
* Lead a 10-person cross-department team in responding to medical emergencies, analyzing employee performance and operational insights to enhance service quality and ensure adherence to protocols.

**Gelman Rosenberg & Freedman CPAs and Advisors** **Bethesda, MD**

*Nonprofit Audit Extern* *January 2023*

* Conducted two live nonprofit audits, ensuring financial accuracy and compliance while strengthening risk management and analytical skills; developed proficiency in Citrix and CaseWare for efficient process management.

**Smokey Glen Farm Barbequers** *\*General Employee of the Year* **Bethesda, MD**

*Event Coordination Supervisor* *May 2019 – August 2022*

* Managed 20 employees to oversee corporate picnics for up to 3,000 guests, collaborating across departments to ensure seamless operations while addressing customer feedback to enhance satisfaction and loyalty.

**Leadership**

**Delta Sigma Pi Professional Fraternity** **College Park, MD**

*Vice President of Chapter Operations* *December 2024 – Present*

* Design and implement an automated attendance system and point audit program using macros, aligning member engagement with the fraternity's pillars, enabling data-backed insights into participation trends.
* Advance event management organization by creating a standardized process to collect event details and update CMP records, calendars, and contingency plans on over 40 fraternal events.

**Club Roller Hockey at Maryland** **College Park, MD**

*Founder/President* *May 2024 – Present*

* Founded and lead a 30-member team competing in the National Collegiate Roller Hockey Association, overseeing recruitment, practice schedules, sponsorships, a $2,000 budget for gear, and travel logistics for tournaments.

**Skills**

**Technical**: SQL, Python, VBA, Excel, Tableau, MS Office, Google Drive, Canva

**Interests**: Entrepreneurship, Baseball, Hockey, Music, Mixed Martial Arts, Dolma, Mentorship, Duolingo